

Nepean Swim & Fitness Pty Ltd

Adult Group Lesson Enrolment Form – Customer Copy

Terms & Conditions

1. It is a condition of entry to establishments operated by Nepean Swim & Fitness Pty Ltd that you agree to abide by the rules of entry and have read and accepted the Terms & Conditions and Payment & Cancellation Policies. Also you must abide by all warning notices that are displayed at our facilities.
2. All children must be supervised at all times by an adult whilst visiting our facilities.
3. Non toilet trained toddlers must wear an aqua nappy or similar whilst they are in the water. If an accident does occur or if a child is sick the parent / guardian of the child is responsible for cleaning up any such accidents.
4. Glass bottles and containers are not to be brought into the pool area and please use the rubbish bins provided.
5. In case of an emergency, please follow the instructions from one of our staff. Please note your nearest exit.
6. Please ensure that all valuables are secured. We accept no responsibility for any loss. Motor vehicles are parked at your own risk whilst visiting our facilities.
7. Absolutely no running anywhere within the centres. Exercise caution when walking in all wet areas.
8. Children not involved in a lesson or organized session are not permitted to be in the water, including on stairs, ramps and ledges. Also do not place children attending swimming lessons in the water until the scheduled start of your lesson and only when the instructor is in the water and finished with the children from the previous class.
9. If you, your child or other person who is in your care or control has a medical condition which may involve increased risk by being engaged in swimming or associated activity including but not limited to illness or conditions such as epilepsy, cardiovascular conditions, diabetes or pregnancy that a medical clearance be obtained by the entrant that it is safe to involve themselves in this recreational activity, and that the applicant has sought that advice and has approved your involvement in this recreational activity.
10. A condition of entry to our facilities requires that the entrant recognises that there are risks involved and associated with swimming and water related activities and that Nepean Swim & Fitness Pty Ltd, its servants and/or agents shall not be responsible for any loss, damage or injury suffered or occasioned by yourself, your children or those persons in your care and control as a consequence of entry upon our premises and/or the use of any facilities, equipment or programs within our premises or adjacent areas. This disclaimer of liability extends to Nepean Swim & Fitness Pty Ltd, its servants and/or agents to the extent permitted by law.
11. Terms and Conditions are subject to change without notice. Any changes will be displayed in a notice at reception.

Payment & Cancellation Policies

Payment Policy

1. All lesson fees are due and payable at the time the bookings are made.
2. If payment is not made at the time of the booking, your spot will remain available to a paying customer until such time as payment in full is received.
3. We accept cash, cheques, EFTPOS, credit cards. Credit card payments can be made in person or over the phone.

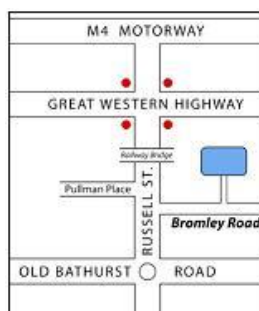
Cancellation Policy

1. Cancellations with 7 days or more notice prior to the commencement of classes are entitled to a full refund.
2. Cancellations in the week prior to the commencement of classes, up to and including Tuesday, are entitled to a 50% refund.
3. Cancellations on Wednesday the day of the commencement of classes are NOT entitled to a refund.
4. Once an Adult Group Lesson program has commenced, irrespective of the number of days involved, there will be NO refunds due to cancellations.
5. There are no makeup lessons if you miss a lesson during the Adult Group Lesson program.
6. If a class cannot be attended due to a disruption to lessons caused by pool closures, emergencies, power outages, etc. that are deemed to have been the company's responsibility then the customer is entitled to a credit on the next Adult Group Lesson program for each missed lesson.
7. A credit for half the lesson fee can be applied to the next Adult Group Lesson booking for each lesson missed during the current program.
8. Participants will also receive a 10 visit public swim pass to practice and compensate for missed lessons.

* These policies are subject to change at any time. Any changes to the policies will be published via a sign at reception and / or a printed hand out 14 days prior to any change.



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