



NEWSLETTER

AUGUST
2018

LOVE TO SWIM, SWIM FOR SAFETY, SWIM FOR LIFE

NEPEAN AQUATIC CENTRE

EVA BORY'S SWIM SCHOOL

THIS ISSUE

- Lesson Absences
- Lucky Draw Winners
- Pre School Water Safety
- Learn CPR
- Robes Rule
- Staff Profile
- Achievers Program
- LIKE us on Facebook

LUCKY DRAW WINNERS!

Congratulations to
Jessica Thomas (NAC) &
Shara McKay (EB)
Winners of our
July Lucky Draw!



DEAR CUSTOMERS

We understand that life means we all have to miss a lesson or 2 from time to time, which is why we offer make ups! We just ask that you please let us know, to free up your child's spot that week for someone else to do a make up. This is increasingly important as we head into the warmer busier months. The easiest way to let us know is via the absentee form on our app, Nepean Swim, available for iPhones and Android phones free from the App Store or Google Play. Please note, the app cannot be used to book make ups, please book make ups in person at reception or via the phone.

From now on, at the start of the new month if you have not attended the first 2 lessons, have not paid your account, and have not let us know that you will not be attending, we will give you a courtesy call to remind you about your booking and fees outstanding and check to see that you are staying in our Learn To Swim program. Payments can be made via Mastercard or Visa over the phone, and will be requested at the time of the call. If we do not hear from you or receive outstanding payment within 3 days to secure your place, you will be taken out of the program for now to free up that spot. (We are happy for you to book in again at a later date, however this will incur a \$13 booking fee). We have implemented this slightly different procedure so that we spend less time calling customers, and more time serving customers! Please let us know if you have any feedback regarding this change, and thank you so much to the customers who do let us know re absences, it is much appreciated, and helps us to run our Swim School efficiently for all customers!

PRE SCHOOL WATER SAFETY VISITS



Safety is of paramount importance, and we need to educate re swim safety messages from the earliest possible age – which is where our Pre & Primary School and Childcare Centre Water Safety Visits come in! Provided as a free service, we will come to your school / childcare centre with our mascot – Paddles The Platypus – and read stories, sing songs, talk about water safety and have a meet and greet with Paddles. We leave the school / childcare centre with posters, CD/ DVD and story book to continue educating regarding water safety, and leave the children with a fun, positive, happy memory – which is the best way for them to learn these important lessons! Our calendar for 2018 is nearly full, so if you would like us to visit your Pre or Primary School or Childcare Centre, please email julie@nepeanswim.com.au asap!

LEARN CPR!

Did you know we run monthly CPR courses with instruction by a Royal Lifesaving Society qualified trainer and assessor?
Ideal for anyone who requires a CPR certificate for their employment (required to be renewed yearly), or with a backyard pool - would you know what to do in an emergency?
Great for all parents, grandparents and carers. Courses are usually held on the last Tuesday of each month or by demand.
Minimum age 14 years. Contact reception for bookings.



ROBES RULE WINNERS

Thank you to everyone who entered our Robes Rule competition, and congratulations to our winners (as announced on our website)!
Congratulations also to everyone who kept swimming through winter, and kept their swimming skills from regressing!



STAFF PROFILE - KYLIE MACKEY



Name: Kylie Mackey

Position: LTS, Water Babies and Achievers Instructor. Aquarobics Trainee Instructor at both NAC and EB.

How long have you been in this role: 15 months

Best part of the job: Watching kids skills develop and their confidence grow. It's amazing to see a child who was once afraid of swimming have confidence in the water.

What do you hope to achieve in your job: To give kids the skills and confidence to be water safe and have fun. To give special needs kids the opportunity to learn to swim in a safe and fun environment.

Other interests and hobbies outside work: My kids! I have a 6 year old girl and a 5 year old boy. My son is profoundly disabled and has taught me so much about life and how to live it.

Your wish for the next 12 months: To have a relatively hospital free year for my son and to see the positives in every single little thing.

ACHIEVERS PROGRAM



Dear Parents, Carers & Swimmers,

It is with great sadness that we announce that Sean and Judy Webber have decided to call time on their involvement with the Achievers program at Nepean Aquatic Centre. Their last day will be Sunday 26th August, 2018.

After starting the program at Windsor in the early 2000's, Sean and Judy moved the program across to Nepean Swim & Fitness @ Fitness World Swimming in Peachtree Rd Penrith in March, 2006. Sean was head instructor and Judy volunteered to co-ordinate the program. Sean was assisted in the water by a team of dedicated volunteers.

In March, 2011 we moved the program to Nepean Aquatic Centre. Sean remained as head instructor, Judy continued as a volunteer and we moved away from using volunteers in the water to our own AUSTSWIM accredited swimming instructors.

Over the past 12 years that Nepean Swim & Fitness have been involved in the delivery of the program, with Sean & Judy's help & passion, we have helped to enrich the lives of hundreds of children and young adult's by providing them with access to a quality swimming program dedicated to people with special needs.

Whilst Sean is moving onto a new phase of his life and Judy (we hope) is planning to fully retire, Nepean Aquatic Centre will be continuing their legacy into the future. We understand the important roll a water based activity has in the lives of all of our Achievers Program participants and with our experienced and caring team of instructors we will continue what Sean and Judy started.

Whilst lesson times, bookings and instructors will remain the same, we will provide further communication in coming weeks regarding some changes we will need to make to the administration side of the program after Judy retires as the volunteer program co-ordinator.

Karen & I would like to take this opportunity to personally thank Sean and Judy (and of course dad & husband, Mick Webber A.K.A Santa Claus) for their contribution to the achievers program over the past 12 years. Judy, as a mother of a child with CP, has dedicated a significant part of her life working with people with special needs and is much loved and respected by all of us at Nepean Swim & Fitness. Sean is the epitome of someone who has taken the "dis" out of "disability". An Australian representative and world record holder Sean has also dedicated a large chunk of his life helping others and I have no doubt he will continue to do so well into the future.

They will both be sadly missed by us all and wish them good health and success on their next journey.

Regards,

Alan & Karen Bentley, Directors, Nepean Swim & Fitness Pty Ltd



**LIKE us on Facebook &
Instagram & Download our App
Nepean Swim**

